Stay Connected: Introducing Our New Texting Service!

We are excited to announce a new partnership with the Town of Livonia to provide a convenient way for residents to communicate with us and receive important community updates.

Report Issues Quickly and Get Information Fast

See a pothole, streetlight outage, missed garbage pickup, downed tree limb or other non-emergency concern? Now you can report it directly to the Village or Town by sending a simple text message. No phone call or email required. You can even attach a photo of the issue!

Have a question about events, programs, meetings, or services? Whether you are at home, work, or on the go, town and village information is now just a text away.

How it Works

Simply text "Hi" to 585-572-8448. You will then be prompted to enter a keyword (examples will be given), and you will be on your way to quick answers. If you are reporting an issue, a Village or Town staff member will review your message and respond as soon as possible during regular office hours.

Important Reminder

This texting service is intended for non-emergency communication only. For emergencies requiring immediate assistance, always call 911.

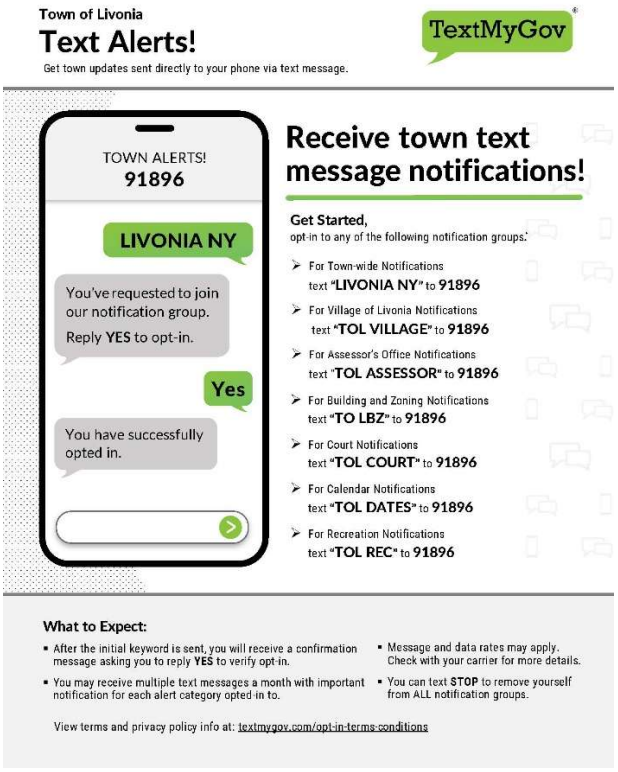
We're Here to Serve You

The Town and Village are committed to improving communication and making it easier for residents to connect with local government. We hope this new texting service provides a faster, more convenient way to get information and help us address community concerns.

Give it a try today by texting "Hi" to 585-572-8448 and experience a new way to stay connected with your Village and Town!

Sign Up for Notifications that Matter to You

Do you want updates about the topics that matter the most to you? Residents can sign up to receive text alerts for specific categories of information per the infograph below.



Special Supplement to 2026 Fall Village Newsletter

TextMyGov Registration Coupon

Yes, I wish to receive targeted notifications that are relevant to my neighborhood and property.

First Name: _____

Last Name: _____

Please provide a physical address located within the municipal boundaries of the Town or Village of Livonia. Ex. 35 Commercial St., Livonia, NY 14487

_____

Mobile Number: _____

Detach and return this portion per the instructions below.

Help Us Keep You Informed

To make our new texting service even more effective, we encourage all residents to provide their current mobile number **and street address**. This allows the Village and Town to send targeted notifications that are relevant to your neighborhood and property. By registering, you can receive alerts about:

- Village Garbage collection delays
- Road closures and construction projects
- Community Events
- Public Hearings

Providing your address helps ensure you only receive notifications that impact your location, reducing unnecessary messages while keeping you informed about issues that matter the most to you.

There are three ways to register your address. You can:

- Complete a Google Form here: https://forms.gle/9aW1UgriLtFBGRMe6 (Must sign into your Google account to access the form)
- Complete the attached registration coupon and submit to the Town Hall or Village Hall by mail or in person. Livonia Town Clerk, 36 Commercial St., PO Box 43, Livonia, NY 14487, or Livonia Village Clerk, 35 Commercial St., PO Box 161, Livonia, NY 14487.
- Call the Town Clerk's Office (Hayley or Cassie) at 585-346-3100, or the Village Deputy Clerk (Colleen) at 585-346-3710.

Your contact information will be used solely for official Village communications and will be maintained in accordance with applicable privacy policies.